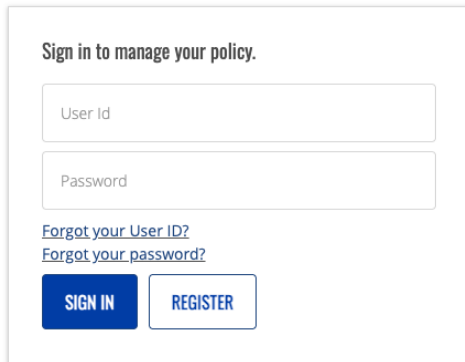# New Multi-factor Authentication to Manage Your Account (MEA)

You will access your account using your current user ID and password, following the usual login procedure.

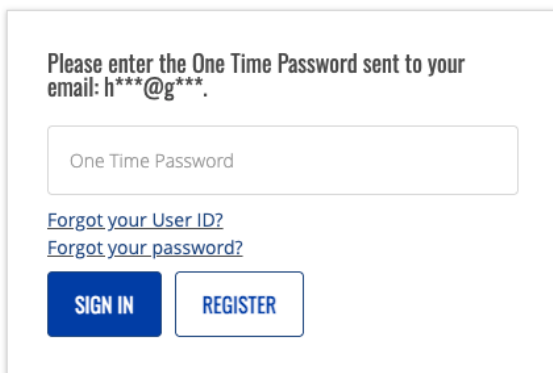After selecting the "SIGN IN" button, you will be presented with a new screen prompting you to enter your one-time password.

The one-time password will be delivered to the email address associated with your self service account.

You will receive an email from donotreply@homesite.com with the subject: Your authentication code.
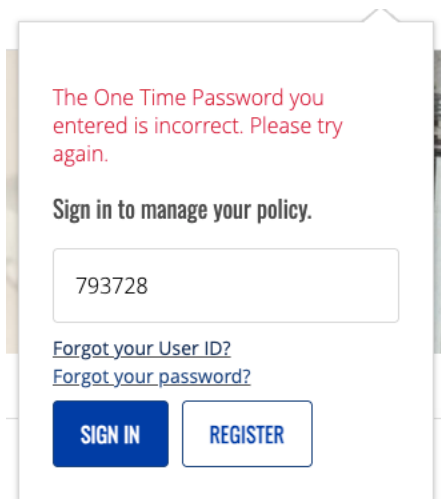
Your authentication code Inbox

D donotreply 9:13 AM
to me

Your authentication code is 984726

If you do not find the email in your inbox, please review your spam or junk folder.

Enter the one time password and click the "Sign In" button.

Your one time password will expire after 15 minutes.

If the code is entered correctly, you will be directed to the Account Overview screen in MEA.

If the code is entered incorrectly, an error message will appear stating: "The one-time password you entered is incorrect. Please try again."

The One Time Password you entered is incorrect. Please try again.

Sign in to manage your policy.

793728

Forgot your User ID?
Forgot your password?

SIGN IN   REGISTER

After five consecutive unsuccessful sign-in attempts using your password, your account will be locked for one second. With each subsequent failed attempt, the lockout duration will double, up to a maximum of approximately 15 minutes.

If you continue to experience difficulties logging into your account, please contact customer service for further assistance.